

For the attention of the Managing Director

Dear Sir / Madam,

**Product Notification – Round style Hour meter**

This notification relates only to the following article supplied by RS Components Ltd since 1 June 2011.

RS Article	Kuebler Model	Description
704-0689	3.474.901.075	Round Hour Meter 187-264Vac 50Hz

Our records show that you have purchased 1 or more of these products.

The manufacturer of this article, Kuebler, has advised us of a possible fault. A small number of the hour meters have been shipped incorrectly marked as suitable for connection to 187-264VAC when they are in fact DC supply models.

The models can be identified by looking at the counter digits on the front of the hour meter. The DC versions have 6 white digits and a single red digit at the right hand side. The AC versions have 5 white digits and 2 red digits at the right hand side.

The faulty models are DC versions as described above fitted with a label on the rear of the instrument that states '187-264VAC'. If connected to a 187-264VAC supply the DC versions will overheat and possibly emit smoke before failing.

It is likely that the error will have been detected in the course of inspection, assembly or testing. As a precaution we are advising that you check any examples of these articles that you may have. The label on the rear of the instrument details a 'P-Code' or date code. Only date codes of 06/2011 or later are suspect.

If you have one of the incorrectly labelled hour meters please telephone our Customer Care Team on 01536 444123 who will arrange a replacement unit.

Please accept our apologies in advance for any inconvenience caused.

RS Components Limited