Wurth Elektronik France

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At Jonage, on 09h January 2017

Dear colleagues,

We would like to inform you about a situation we are facing about WR-PHD Series.

Following a standard maintenance operation on molding tools used for series 60900213421 (WR-PHD 2.54 mm Jumper with Test Point), a deviation has been found.

Due to it, we have detected a potential decrease of retention force after 10 mating cycles. This product is qualified for 25 mating cycles within its original specifications.

Therefore, for any delivery containing this article, it might be necessary to insure the customer will not need to use the product over the 10 mating cycles limit in order to avoid any quality situation.

Our technical teams are now working on a solution to resume standard production as soon as possible, but no definitive schedule is available yet.

We apologize for the inconvenience caused and remain at your disposal in case of further questions.

Best regards.

Julien Canal Head of WERI Product Management Cyril Hernandez
Head of WERI TQM

Sincerely,

WERI TQM Team WERI PM Team